



A Point Click Care Documentation Transition: A Journey towards Person-Centred Care

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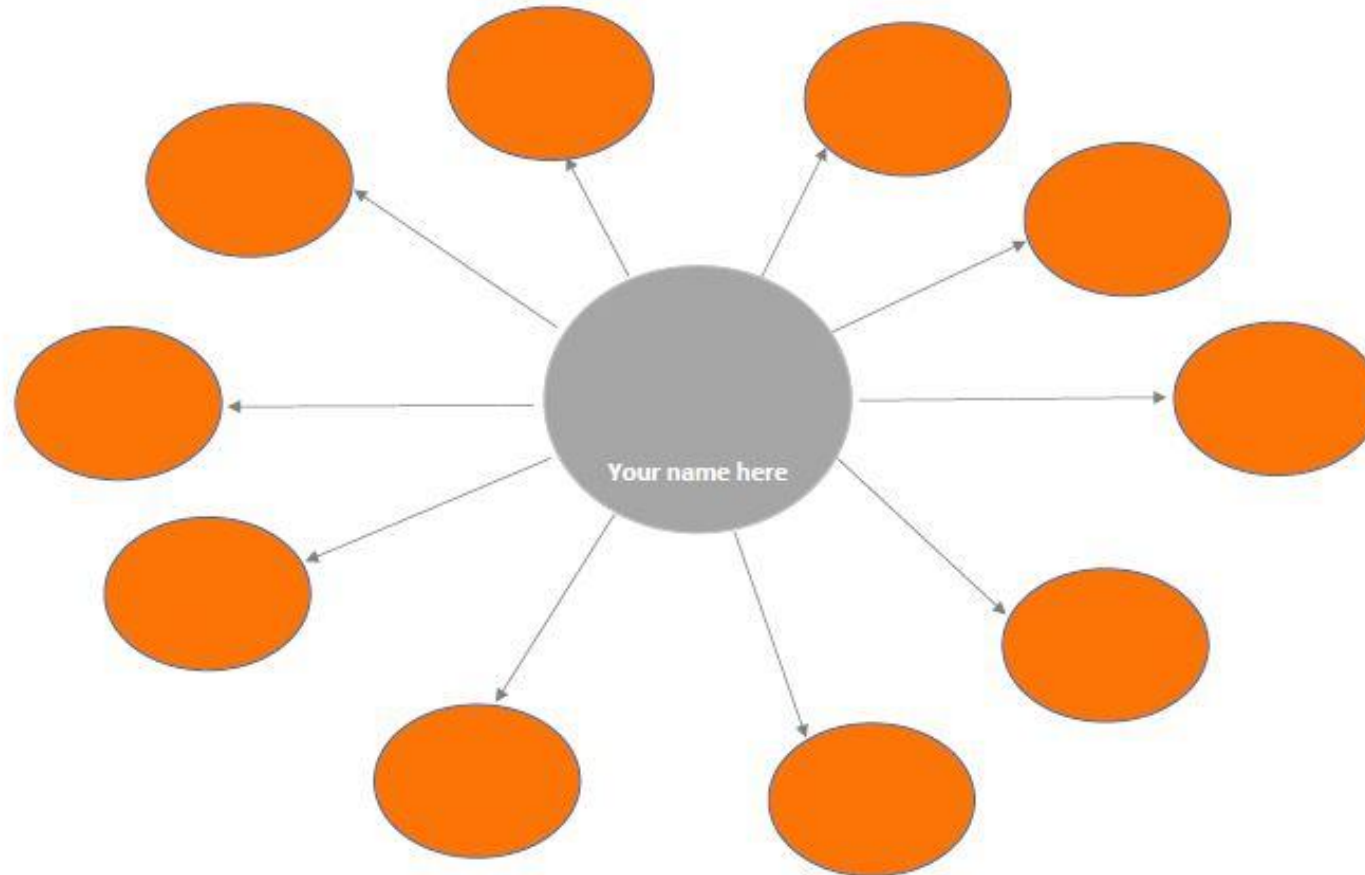


Activity

Your Top 10 Meaningful Experiences

Your Top 10 Meaningful Experiences

Your Top Ten



Imagine...

IT CAN'T HAPPEN

- We don't have the resources
- Its never been done
- There is too much risk
- Its not a priority
- We don't have the funds
- We don't have the time

IT CAN HAPPEN

- We will ensure that the team is aware
- We will add this to you care plan
- We will take into account this information during our Therapeutic Recreation assessment
- We will create opportunities and offer these experiences to you
- We will make adaptations in order to enable you

Sienna's Transformation & Growth Journey

Vision, Mission & Values

Vision

To awaken our communities to the positive possibilities of life's next chapters

Mission

To help you live fully, every day



Respect



Passion



Teamwork



Responsibility



Growth

The warmth of human connection

Sienna's Journey

The Transformation to Person-Centered Care

2015

Rebranding to Sienna Senior Living Inc. and launch of new Mission, Vision & Values

2017

Started the planning to transition both databases into PCC One Record

2018

Developed and launched the new Leisure and Wellbeing Move In Assessment, Re-Assessment and Care Plan Library

2019

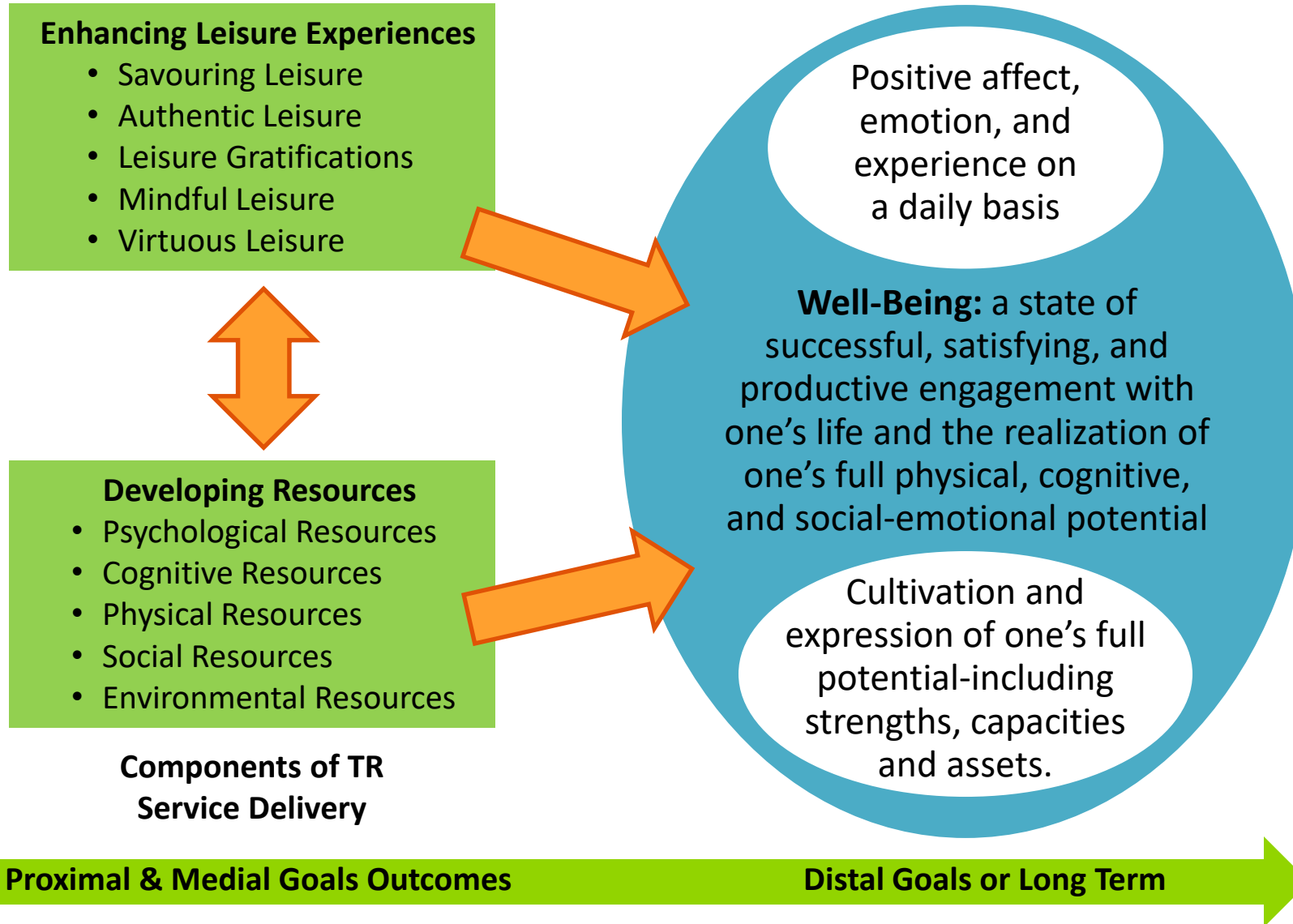
Developed an RT specific referral for 1:1 RT interventions beyond the recreation team engagement.

- A push to new language and terminology that is person centered
 - First person dialogue
- Support to mitigate negative outcomes or responsive behaviours

Model

Leisure & Well-Being

Leisure & Well-Being Model



Hood, C. & Carruthers, C. (2007)

Person Centered TR Assessment

Leisure & Well-Being Move In Assessment

A. My Background	<p>Education</p> <p>1. My educational background and Program(s) I have studied are?: H</p> <div></div> <p>Occupation(s)</p> <p>2. My previous occupation(s) were: H</p> <div></div> <p>Military Service</p> <p>3. I am a veteran? H</p> <p><input type="radio"/> a. yes <input type="radio"/> b. no clear</p> <p>3a. Where I served and when: H</p> <div></div> <p>3b. I am a Spouse of a Veteran? H</p> <p><input type="radio"/> a. yes <input type="radio"/> b. no clear</p> <p>Alcohol Preference</p> <p>4. My preferences regarding alcohol are? H</p> <p><input type="radio"/> a. I do not drink alcohol <input type="radio"/> b. I like to drink socially <input type="radio"/> c. I enjoy drinking alcohol regularly clear</p> <p>4a. Extra details regarding my alcohol use and preferences are: H</p> <div></div>
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Leisure & Well-Being Move In Assessment

- 26 statements about myself in total
- Examples include:
 - The most important people in my life are.....
 - A typical day for me before moving here was.....
 - My past and present hobbies are/were.....
 - My favourite time of the year is... because....
 - I was associated with the following clubs or associations....
 - I volunteered at/as....
 - Activities I like to engage in on my own are...
 - My leisure and personal goal that I would like to achieve are....

Leisure and Well-Being Move In Assessment

Section C: Spiritual

C.	Spiritual	<div>1. Spirituality is important to me. H</div> <div><input type="radio"/> a. Yes <input type="radio"/> b. No clear</div> <div>2. My hopes and dreams are: H</div> <div></div> <div>3. What gives my life meaning: H</div> <div></div> <div>4. Additional details or other spiritual activities that are important to me: H</div> <div></div>
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Leisure and Well-Being Move In Assessment

Section D: Religion

D.	Religion	<p>1. Religion is an important part of my life. H</p> <p>→ <input checked="" type="radio"/> a. Yes <input type="radio"/> b. No clear</p> <p>These are my Religious practices:</p> <p>2. This is how I would like to be involved: H</p> <div></div>
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Barriers to Engagement & Goals

Barriers

- Engage in discussion about past interests that the resident is no longer engaged in and why that is.
- Identifying fears & phobias
- Tools that we can be provided to support engagement

Goals

- My leisure and or personal goals that I would like to achieve/share are...

Analysis of the Assessment

➤ Focus:

- I am at risk for social isolation related to_____.

➤ Goals:

I will be supported in decreasing social isolation by participating in activities of choice _____ (specify) times per week by the next review date.

➤ Approaches:

- I prefer 1:1 interactions with _____ (specify).
- Invite/encourage family members or others (specify) to attend experiences with me.
- Invite me to the following types of experiences (specify).
- I prefer sensory stimulation.
- Decrease the length of a program and increase frequency.
- I am more receptive to engagement _____ (specify).
- Custom (specify).

Leisure & Well-Being Re-Assessment

What's changed in the last quarter?

1.	Recreation Review	<p>Program Participation (Review last 3 months of resident participation)</p> <p>A. Has the resident's number of programs attended changed? H</p> <p><input type="radio"/> a. Yes <input type="radio"/> b. No clear</p> <p>Aai. If yes, why? H</p> <div></div> <p>Abi. If no, why? H</p> <div></div> <p>B. Is the resident's level of involvement in programs above benchmark? (6) H</p> <p><input type="radio"/> a. Yes <input type="radio"/> b. No clear</p> <p>Bbi. If no, why? H</p> <div></div>
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Care Plan

Plan of Care vs. Care Plan


A Plan of Care are all the interventions (ie/physician orders, allergies, diet type, POC) throughout the resident's electronic health record or chart. The care plan provides specific details as to how to provide care for a resident.

A Care Plan is a living document that is multi-disciplinary and demonstrate the provision of care and service that meet the individualized needs of the resident.

Plan of Care vs. Care Plan

PointClickCare(train) Case ... re Community ▾

Home ▾ Admin ▾ Clinical ▾ QIA ▾ GL AP ▾ Analytics Reports Home ▾



Aaron, Adina (14011043)
Status: Current Location: Harmony Circle 116-B
Gender: Female DOB: 12/8/1952 Age: 66
Physician: RICKI SHORE
Edit ▾ Print ▾

Current Vitals

BP: 131/83 mmHg 1/4/2019 04:40	Temp: 36.8 °C 1/4/2019 04:46	Pulse: 86 1/4/2019
Resp: 20 Breaths/min 1/4/2019 04:45	BS: 6.6 mmol/L 1/30/2017 07:30	O2: 98 % 1/4/2019

Allergies: No Known Allergies
Code Status: Attempt CPR Date Consent documented on Resident Health Care Wishes: August 30, 2018
Special Instructions: GIVE PILLS WHOLE

Dash Profile Census Med Diag Allergy Immun Orders Wts/Vitals MDS Assmnts Prog Note Care Plan Support Actions Misc

Resident Dashboard

Edit Layout Printable View

Views: Main

Most Recent Vitals

Vital Sign	Recent Value	Date	Time
Weight:	68.8	1/3/2019	18:54
Blood Pressure:	131 / 83	1/4/2019	04:40

T/P/R - BP Graphs Proceed to Care Plan RAPs

RAP Name
Activities

Life My Way

When no risk is identified

[New Focus](#) [Printable View](#) [Back](#) [Care Plan PN](#) [New Alert](#) [Jump to MDS](#)

[1](#) [2](#) [3](#) [Next »](#)

Focus	Goals	Approaches/Support Actions
edit pn My day as described by Ariel. + H	New Goal edit pn Life my way. (OVERDUE) + H	New Approach edit pn What needs to happen in my day to make it GREAT is that you greet me when you see me and tell me your name. + H K edit pn I like to get up at 0730- 0800 hrs. + H K edit pn I like to be called Ari. + H K edit pn I prefer a consistent structure to my day as it helps me remember and feel at ease. + H K edit pn I get upset/worried when I don't remember my name or who you are. Please remind me. + H K edit pn I generally like to spend my time watching TV in my room or lying in bed . + H K edit pn Spiritual practises within my day are (specify time of day)and (specify time of year). Δ H K edit pn Bedtime for me is around 2000 hrs. + H K New Support Action New Custom Support Action NO ASSIGNED SUPPORT ACTIONS
edit pn I'm at moderate risk for falls due Gait/balance problems related to physical weakness. + H	New Goal edit pn My risk of injury from a fall will be minimized. (OVERDUE) + H	New Approach edit pn My biggest risk of falling is when I am walking independently .Team Member to accompany me to the d/R at meal times to ensure safety when I am feeling weak. + H K edit pn My family has re arranged furniture in my room. Team members to ensure I have proper foot wear on when ambulating. + H K edit pn Bed alarm to be applied when I am in bed for safety, team members to ensure bed alarm is on and working. + H K New Support Action New Custom Support Action NO ASSIGNED SUPPORT ACTIONS

Outcomes

What have these changes meant?

- Less time documenting and more time spent with residents
- Decreasing document duplication
- Streamlining what each discipline is asking the resident upon Move In reducing a redundancy of questioning therefore decreasing stress and anxiety
- Encouraging a discussion type assessment approach rather than an interview approach
- More collaborative involvement between disciplines
- Open ended statements/questions allowing for broader reflection of the individual
- Care Plans are now substantially reduced in content/length
- Documentation meets Ministry Regulation requirements for LTC
- Supports Person-Centered approaches to care
- Supports Sienna's Culture Change Journey and
- A social model of care vs. a medical model of care

Questions?

A photograph of a multi-story, modern senior living building with light-colored siding, large windows, and balconies. The building is surrounded by trees and landscaping. The entire image has a warm, orange-toned overlay.

Sienna

SENIOR LIVING

— The warmth of human connection —